

Annual Report: Modernization and Agility of our Information Resources

At the Eastern Townships School Board, the IT department goes beyond simply providing technical support; it acts as a true accelerator of educational success. By ensuring the stability of the infrastructure, it transforms technology into an invisible yet essential lever that empowers teachers to innovate and students to access enriched digital resources. Its added value lies in its ability to secure data, optimize administrative processes, and guarantee digital equity, thus allowing the organization to focus on its primary mission: learning.

This year has been marked by an accelerated digital transformation, driven by our priorities of security, operational efficiency, and support for educational success. Thanks to the commitment of our teams, we have achieved major milestones that strengthen the reliability of our technology ecosystem.

Support for teaching and academic success

Improvement of the electronic platform for administering ministerial examinations constitutes a flagship achievement. By optimizing the fluidity and stability of this tool, we ensure students a seamless digital assessment environment, thus reducing technical stress to focus on what matters most: their results.

Security and resilience of infrastructure

Protecting our data remains a top priority. To this end, we have:

- **Enhanced our cybersecurity posture**, by deploying more robust defense protocols against current cyber threats.
- **Strategic migration of our infrastructure to hosted (Cloud) solutions** ensuring better service availability and greater flexibility for our users.

Administrative optimization and green transition

To support our administrative teams, we have focused on automation and paperless processes:

- **Time management:**Creation of a new internal tool for managing overtime, simplifying entry and tracking for staff and managers.
- **Eco-responsibility:**Commissioning of a system of paperless invoice processing, an initiative that not only reduces our processing times, but also our environmental footprint.

These achievements demonstrate our commitment to providing modern digital services that concretely meet the needs of our school community.

Summary of expenses

Remuneration	849 700 \$
Infrastructure and telecom	237 900 \$
Security	101 500 \$
Hardware and application purchase	735 000 \$
Total expenses	1 924 100 \$